



# Rachael Goldsworthy Realty

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## Customer Survey

Please spend a few moments to rate your recent dealings with RGR:

	Excellent	Very Good	Average	Below Average	Poor
Overall Service	1	2	3	4	5
Presentation	1	2	3	4	5
Exposure	1	2	3	4	5
Websites	1	2	3	4	5
Going that extra mile...	1	2	3	4	5

The likelihood I would recommend the RGR services to an associate or friend is:	100%	75%	50%	25%	0%
Considering what you expect from a Real estate agent overall, how well have we met your expectations?	Exceeded expectation	Better than expected	Met expectation	Below expectation	Much below expectation

What services did RGR provide to you?	<input checked="" type="checkbox"/> Sell a house	<input type="checkbox"/> Buy a house
	<input type="checkbox"/> Buy a business	<input type="checkbox"/> Sell a business
	<input type="checkbox"/> Property Management	<input type="checkbox"/> Strata Management
When was this service provided?	Oct / 06 (Month/Year)	

Why did you choose RGR? (tick all appropriate)	<input checked="" type="checkbox"/> Referral	<input checked="" type="checkbox"/> Industry Understanding
	<input type="checkbox"/> Price of Service	<input checked="" type="checkbox"/> Excellent Service
	<input type="checkbox"/> Good Industry Contacts	<input type="checkbox"/> Addressed different areas
	<input type="checkbox"/> Addressed my needs better than the competition	

In a few words, please comment on the overall service you received from RGR:

*Rachael was always approachable - day or night!  
 + very understanding of our needs.  
 Always looking for us and thinking outside the square.*

Named *Carly Taylor*

Address of Property *4 Burdekin Rd, Wilberforce*

The purpose of this survey is to obtain some feedback in relation to our client care. This in turn will enable us to further fine tune our service and support to our client's exact expectations and needs.

Thank you very much for your time and co-operation, if you'd like to make any comments, please contact our office.

**Rachael Goldsworthy Realty Pty Ltd**

Rachael Goldsworthy Realty Corporation Licence No: 1309420

Rachael Goldsworthy - Licence No: 1162066

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